



2019

# PUBLIC SAFETY Annual Report



[www.diamondbarca.gov](http://www.diamondbarca.gov)

# 2019 Public Safety Report

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## FIRE SAFETY AND PREVENTION SERVICES



Since incorporation, the City Council has made public safety its top priority, maintaining a fully funded contract law enforcement program with the Los Angeles County Sheriff's Department. This commitment has resulted in Diamond Bar's standing as one of the safest communities in the San Gabriel Valley.

This report will provide background on the City's law enforcement and fire protection programs and an analysis of 2019 crime statistics.

## LAW ENFORCEMENT AND CRIME PREVENTION



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*Source: City of Diamond Bar,  
Los Angeles County Sheriff's  
Department, Los Angeles  
County Fire Department*

## LOS ANGELES COUNTY FIRE DEPARTMENT

The City is served by the Los Angeles County Fire Department under the Consolidated Fire Protection District. The District, which is funded through annual property tax assessment levied by Los Angeles County, provides fire protection and prevention and emergency medical services to City residents and business owners. The District serves 59 of the County's 88 cities.

### Fire Stations

- **Station 119**  
20480 East Pathfinder Road  
  
Engine 119  
Squad 119
- **Station 120 (Battalion HQ)**  
1051 South Grand Avenue  
  
Engine 120  
Patrol 120  
Water Tender 120
- **Station 121**  
346 Armitos Place  
  
Engine 121



### East County Administrative Office (ECAO)

With the renovation of the former Diamond Bar Library site completed, the City is now home to the Los Angeles County Fire Department East County Administrative Office (ECAO). ECAO brings many key department personnel to Diamond Bar, including the Assistant Fire Chief, Community Services Liaison, Division Secretary, Nurse Educator, Fire Prevention Captain, three Fire Prevention Inspectors, and a plan checker. The proximity to these officials will further enhance service to Diamond Bar residents and businesses.

## Personnel

Assistant Fire Chief Jim Robinson oversees three Diamond Bar fire stations, which are staffed with the following positions:

Position	Number of Personnel
Battalion Chiefs	3
Firefighters	36
Community Services Liaison	1

## Fire Department Statistics

Total Fire Dept. Incidents – One Year Comparison		
Category	2019	2018
Fire Incidents	59	66
Rescue/EMS	2,534	2,501
Overpressure/Rupture/Explosion /Overheat	3	3
Hazardous Condition	7	24
Service Call	81	96
Special Incident	12	10
Good Intent Call	260	296
False Alarm Call	210	261
Total Fire Loss in Dollars – One Year Comparison		
Category	2019	2018
Total Property Loss	\$628,050	\$1,027,452
<i>Structure</i>	\$147,000	\$874,500
<i>Mobile Property</i>	\$301,050	\$135,400
<i>All Other</i>	\$180,000	\$17,552
Total Content Loss	\$70,050	\$256,570
<i>Structure</i>	\$50,500	\$237,020
<i>Mobile Property</i>	\$9,550	\$15,050
<i>All Other</i>	\$10,000	\$4,500

## Fire Prevention and Preparedness Programs



### Annual Tonner Canyon Wildland Fire Training (SOLAR)

In May, the annual SOLAR Training Exercise takes place in neighboring Tonner Canyon. The name SOLAR is an acronym for the counties that surround the area - San Bernardino, Orange, Los Angeles and Riverside, and for agencies serving these areas.

The annual exercise is a result of the 2008 Freeway Complex Fire, allowing multiple agencies to prepare and train within a mutual threat area, practice communication using the same radio frequency, work under a unified command, and build relationships.

Now in its tenth year, the Tonner Canyon Exercise also offers the City an opportunity to open its EOC and exercise as if a major incident were taking place. The Fire Department extends invitations to council members and City staff to observe.

### Annual Brush Clearance Inspection Program

The Brush Clearance Program is a joint effort between the Fire Department, the County of Los Angeles Department of Agricultural Commissioner/Weights and Measures, and the Weed Abatement Division.

The Fire Department's Brush Clearance Unit (BCU) enforces the Fire Code as it relates to brush clearance on improved parcels. The BCU works closely with all county fire stations, coordinating inspections, providing training for fire station personnel and to support station compliance efforts.

On May 1 of each year, Diamond Bar Fire Stations begin annual brush clearance (defensible space) inspections, focusing on designated brush areas and high fire severity zones within the City. Required clearance of native vegetation and properly maintained ornamental vegetation is the first line of defense against wildfire.

Conscientious efforts on behalf of the property owner to comply with Fire Department requirements will greatly reduce the chances of fire spreading onto property. In 2019, 3,068 inspections were conducted in Diamond Bar.

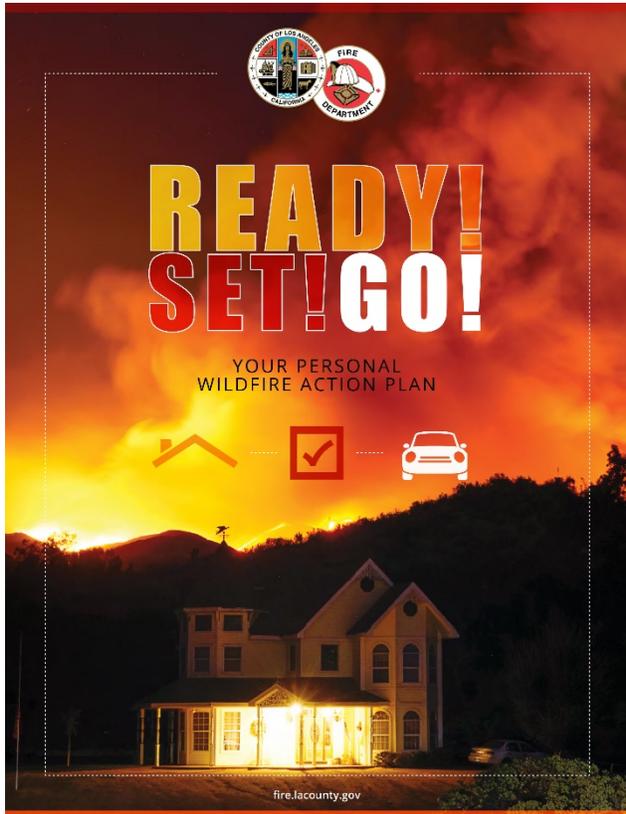
Diamond Bar Stations look forward to working with homeowners to ensure the risk of fire hazard is reduced on their property. The Fire Department's website ([www.fire.lacounty.gov](http://www.fire.lacounty.gov)) offers additional information and resources regarding annual brush inspections.

#### Community Emergency Response Team (CERT)

Following a major disaster, fire and rescue resources may be unable to immediately respond to all those in need. In such a crisis, it will be neighbors assisting neighbors until emergency response personnel can arrive. Community Emergency Response Team (CERT) training provides residents with the skills and tools necessary to take care of themselves, their families, neighbors, and coworkers in the event of a disaster.

The Fire Department offers free, FEMA-approved 20-hour CERT training to the communities served. Classes are taught by firefighters who educate residents on hazards that may impact their area, and basic disaster response skills such as fire safety, light search and rescue, team organization, and disaster medical operations. Upon completion of the course, CERT members are better prepared to assist those in their home, neighborhood or workplace following an event when professional responders are not immediately available to help. It is important to note that CERT volunteers do not work for the Los Angeles County Fire Department. Thirty-five participants completed Diamond Bar-based CERT training in 2019.





## Ready, Set, Go!

Los Angeles County is one of the most beautiful places to live, but for those living in “wildland urban interface areas,” it does not come without risks. Drought and insect infestation has made fire season year-round and increased the ever-growing number of wildfires.

The Fire Department, along with partnering agencies, stand ready to quickly respond to contain wildfires, utilizing firefighting resources from the air and ground to help protect residents and property from wildfire. The Ready! Set! Go! Program was created to provide residents with critical information on creating defensible space around the home, retrofitting the home with fire-resistant materials, and preparing residents to safely evacuate well ahead of a wildfire.

Local fire stations encourage Diamond Bar residents living in brush areas and high fire severity zones to be ready and prepared by taking time to review the Ready! Set! Go! Program. To download a copy of the Ready! Set! Go! brochure, residents are encouraged to visit [fire.lacounty.gov](http://fire.lacounty.gov).

## Hands-Only CPR

Hands-Only CPR is different from conventional “mouth-to-mouth” CPR and is designed to teach people basic CPR skills to aid a family member, friend, or other person in need. If provided immediately after sudden cardiac arrest, Hands Only CPR (using chest compression only) can double or triple a victim’s chance of survival until emergency responders arrive.

The Fire Department offers Hands Only CPR training to residents during community events and public safety presentations. In addition, Diamond Bar Fire Stations conduct free training during the annual “Sidewalk CPR Day”. “Sidewalk CPR Day” is held during the first week of June and takes place at various sites across the county. For the past two years, Chili’s Diamond Bar has served as a local “Sidewalk CPR Day” location.

## Safe Surrender

The Safely Surrendered Baby Law was created in response to the increasing number of newborn infant deaths due to abandonment in unsafe locations, and signed permanently into state law in January 2006.

The law's intent is to save lives of newborn infants at risk of abandonment by encouraging parents or persons with lawful custody to safely surrender the infant within 72 hours of birth to any fire station or hospital, with no questions asked. Station 120 has been a Safe Surrender site in recent years.

### Explorer Program (Post 19)

The Fire Department Explorer Program is a joint venture with "Learning for Life" designed for young adults 15-20 years of age interested in learning about a career in fire service. The Explorer Program is overseen by firefighters who are Explorer Advisors, and participation in the program is available throughout Los Angeles County.

After meeting the program's entrance requirements, Explorers have the opportunity to qualify for a 12-day training academy held on six consecutive weekends. During the academy, Explorers are trained on firefighting skills, hose lay evolutions, ladder techniques, salvage operations, wildland firefighting procedures, proper use of firefighting tools and equipment, breathing apparatus use, and other related subjects.

Upon graduation from the academy, Explorers are qualified to ride along on an engine, truck or paramedic squad and respond to actual fire and medical emergencies.

During ride-alongs, Explorers use the training they received to assist Department personnel at emergency incidents and participate in other station activities and duties.

In addition to attending weekly meetings, Explorers are involved in various community service activities such as staffing booths during city functions, safety fairs, and demonstrations for public education events. Because of the Explorer Program, many have continued on to pursue a career in the fire service. Explorer Post 19 represents and serves the City of Diamond Bar.



## LOS ANGELES COUNTY SHERIFF'S DEPARTMENT



### Contract Law Enforcement Program

Diamond Bar's law enforcement services are provided by the Los Angeles County Sheriff's Department under the Municipal Law Enforcement Service Agreement (MLESA) with the County of Los Angeles. The "contract law" model was pioneered by the County and dates back to 1954, when Lakewood became the first City to partner with the Sheriff's Department. Using this initial agreement as a template, 42 of the County's 88 cities followed suit and joined the Contract Law Enforcement Program. The Contract Law Enforcement Program allows cities like Diamond Bar to develop a customized policing program that accounts for unique community characteristics and priorities at a cost-effective rate when compared to a municipal department. The contract law model provides

Diamond Bar with access to the full resources of the nation's largest Sheriff's Department, from Aero Bureau and SWAT to narcotics and major crimes task forces.

### Diamond Bar/Walnut Station

The Diamond Bar law enforcement team is housed out of the Diamond Bar/Walnut Station, located at 21695 Valley Blvd. in Walnut and can be reached by phone at (909) 595-2264.

## Expenditures

The City's contract law expenses comprised of the per-unit cost for each deputy plus a percentage-based fee known as the Liability Trust Fund (LTF). The LTF is a County-controlled surcharge applied to fund liability-related issues resulting from the delivery of law enforcement services to contract cities. The LTF in FY 2019-20 is 11%. All contract cities pay the same rate.

The City's base contract law personnel cost for FY 2019-20 is \$6,135,151 plus LTF of \$674,887. In addition to these personnel costs, the City purchases a block of 420 lessons by the STAR Deputy at an annual cost of \$110,376, bringing the City's annual base personnel cost to \$6,920,414. This total represents approximately 26.1% of the FY 2019-20 General Fund budget, a rate significantly lower than those required to operate an in-house police department and its associated facility, equipment, liability and personnel/retirement costs.



Since FY 2015-16, contract law personnel costs have increased by an average 5.2% annually. Annual increases are due to a number of factors, including labor contract increases, rising LTF rates and the fact that previously vacant positions/retirements were refilled at full-time rates.

Fiscal Year	Base Personnel Cost + STAR + LTF	LTF Rate
2019-20	\$6,920,414	11%
2018-19	\$6,564,731	10.5%
2017-18	\$6,318,667	10%
2016-17	\$6,022,660	9.5%
2015-16	\$5,650,840	6%

FY 2020-21 base personnel costs rates are expected to increase by 5.5% and the LTF is expected to reach 11.5%. At these rates, the expected FY 2020-21 contract law personnel costs will exceed \$7 million.

## Law Enforcement Deployment and Volunteers

### Personnel

Captain Al Reyes has led Diamond Bar/Walnut Station personnel since 2016. Lieutenant Steve Tousey is currently Diamond Bar’s Service Area Lieutenant, providing direct day-to-day coordination with staff on law enforcement and crime prevention matters.

The City’s FY 2019-20 contract law personnel deployment is as follows:

Position	Number of Personnel
40-Hour Deputy	1
56-Hour Deputy	10
40-Hour Deputy, No Relief (Special Assignment Team)	5
STAR Deputy	1
Law Enforcement Technician, with Vehicle	1
Community Services Assistant, with Vehicle	1
<b>Total Contract Personnel:</b>	<b>19</b>

The City’s contract law rates are all-inclusive, meaning that the City is not charged for the full complement of command, detective, and administrative staff such as the Captain, Service Area Lieutenant, Detective Bureau, and other support personnel, facilities, equipment, or emergency deployments in response to an emergency or disaster.

The City’s patrol deputies are assigned to one of three shifts, with personnel levels ranging from three to eight deputies per shift. Personnel levels are adjusted by the Captain and Service Area Lieutenant based on trends and operations and may be supplemented on any shift by additional personnel, including the Special Assignment Team.

The Special Assignment Team (made up of 40-Hour Deputy, No Relief positions) is a community policing program designed to provide maximum flexibility and responsiveness.

In addition to conducting suppression patrols, traffic enforcement, and special investigations targeting specific crime trends, Special Assignment Team deputies work directly with residents, businesses, and schools to provide a consistent customer service presence from law enforcement. They also provide additional specialized traffic enforcement, lead Neighborhood Watch, represent the Department at public meetings and events, and handle community relations.



### Volunteers on Patrol

Diamond Bar Volunteers on Patrol (VOPs) play a key role in the City's public safety program. These dedicated residents of all ages provide significant assistance to the Station and Diamond Bar community. VOPs perform non-hazardous duties such as residential vacation checks, park safety checks, traffic control operations, and directed patrol assignments. The City Council honors Diamond Bar Volunteers on Patrol at an annual holiday appreciation dinner.

A total of 24 VOPs serve Diamond Bar, with 15 providing patrol services and nine handling other tasks, including station customer service. In 2019, the VOPs provided 8,894 hours of service to the community. Using the LASD hourly volunteer rate of \$25.43 per hour, the VOPs provided \$226,174 in value to Diamond Bar.

## Crime Statistics Analysis

The following analysis is based on statistics provided by LASD for the 2019 calendar year.

### Part I Crimes Defined

Part I crimes are reported in two categories: Violent and Property crimes.

#### Violent Crimes include:

- Homicide
- Rape
- Aggravated Assault
- Robbery

#### Property Crimes include:

- Burglary
- Larceny theft
- Grand Theft Auto
- Arson

These standardized classifications are reported to the FBI and are collectively known as “index” crimes because the crimes are considered serious, tend to be reported more reliably than others, and are reported directly to the local police versus another agency.

#### Calls for Service

Calls for Service – One Year Comparison					
Category	2019	2018	Difference	% Change	Historical Avg.
Total Calls For Svc.	10,818	11,410	-592	-5.2%	11,849.85
Emergency	575	556	19	3.4%	285.93
Priority	1,624	1,813	-189	-10.4%	1,964.07
Routine	8,619	9,041	-422	-4.7%	9,599.85

#### Response Times

Response Times – One Year Comparison					
Category	2019	2018	Difference	% Change	Historical Avg.
Emergency	4.5	4.2	0.3	7.1%	4.7
Priority	8.6	9.5	-0.9	-9.5%	7.98
Routine	26.2	24.3	1.9	7.8%	23.32

#### Arrests

Total Arrests – One Year Comparison					
Category	2019	2018	Difference	% Change	Hist. Avg.
Total Arrests	664	569	95	16.7%	611.91

### 2019 Part 1 Crime Statistics Summary

Total Part 1 Crime was down 1.7% in 2019, the second consecutive year of declining crime rates. When compared to 30 years of performance, 2019 Total Part I Crimes were the 11<sup>th</sup> lowest in the City’s history, a ranking driven by the 11<sup>th</sup> lowest Part I Property Crime totals. Part I Violent Crime totals remain low, ranking 10<sup>th</sup> lowest in the City’s history.

Safehome.org ranked Diamond Bar as the 8<sup>th</sup> safest city in California and 44<sup>th</sup> safest city in the United States, based on a population of 50,000 or greater.

Safehome.org is a home security company that publishes an annual list of safest cities based on a methodology that factors in annual FBI Uniform Crime Reporting data, crime trends, law enforcement personnel allocations, and community demographic metrics. The Safehome.org report is available at [www.safehome.org/safest-cities](http://www.safehome.org/safest-cities).



SafeWise.com, another home security website, ranked Diamond Bar as the 14<sup>th</sup> safest city in California using a formula based on the attitudes and concerns of residents about violent and property crime and environmental and workplace safety. The SafeWise.com report is available at [www.safewise.com/blog/safest-cities-california/](http://www.safewise.com/blog/safest-cities-california/).

### One-Year Comparison (2019 vs. 2018)

Total Violent Crimes increased by 24.1% from 2018, due to an increase of 23 aggravated assault incidents. A review of these incidents finds the vast majority to be domestic versus random in nature.

Total property crimes were reduced by 3.3%, with decreases in the burglary, grand theft auto, and arson categories. Of particular note is a 37.2% reduction in residential burglaries. Burglary and larceny incidents accounted for 89.7% of all Part I Crime in Diamond Bar in 2019.

Part I Crime – One Year Comparison				
Category	2019	2018	Difference	% Change
<b>Total Pt. 1 Crime</b>	<b>982</b>	<b>999</b>	<b>-17</b>	<b>-1.7%</b>
<i>Pt. 1 Rate/10,000</i>	170.45	173.92	-3.47	-2%

Part I Violent Crime – One Year Comparison				
Category	2019	2018	Difference	% Change
<b>Total Violent Crimes</b>	<b>72</b>	<b>58</b>	<b>14</b>	<b>24.1%</b>
<i>Violent Rate/10,000</i>	12.5	10.13	2.37	23.4%
<i>Homicide</i>	1	2	-1	-50%
<i>Rape</i>	4	7	-3	-42.9%
<i>Robbery</i>	25	30	-5	-16.7%
<i>Aggravated Assault</i>	42	19	23	121.1%

Part I Property Crime – One Year Comparison				
Category	2019	2018	Difference	% Change
<b>Total Property Crimes</b>	<b>910</b>	<b>941</b>	<b>-31</b>	<b>-3.3%</b>
Property Rate/10,000	157.95	164.40	-6.45	-3.9%
Burglary	282	360	-78	-21.7%
<i>Residential</i>	152	242	-90	-37.2%
<i>Commercial/Other</i>	130	118	12	10.2%
Larceny	574	521	53	10.2%
<i>From Vehicle</i>	217	203	14	6.9%
Grand Theft Auto	52	55	-3	-5.5%
Arson	2	5	-3	-60%

## Historical Comparison

To look beyond the small sample size in a year-to-year comparison, it is helpful to compare current data with performance over a longer horizon. In 2019, Total Part I Crimes and Total Part I Violent Crimes were 16.2% and 46.4% lower than the 30-year historical averages. Total Part I Property Crimes were down by 12.3% when compared to historical averages.

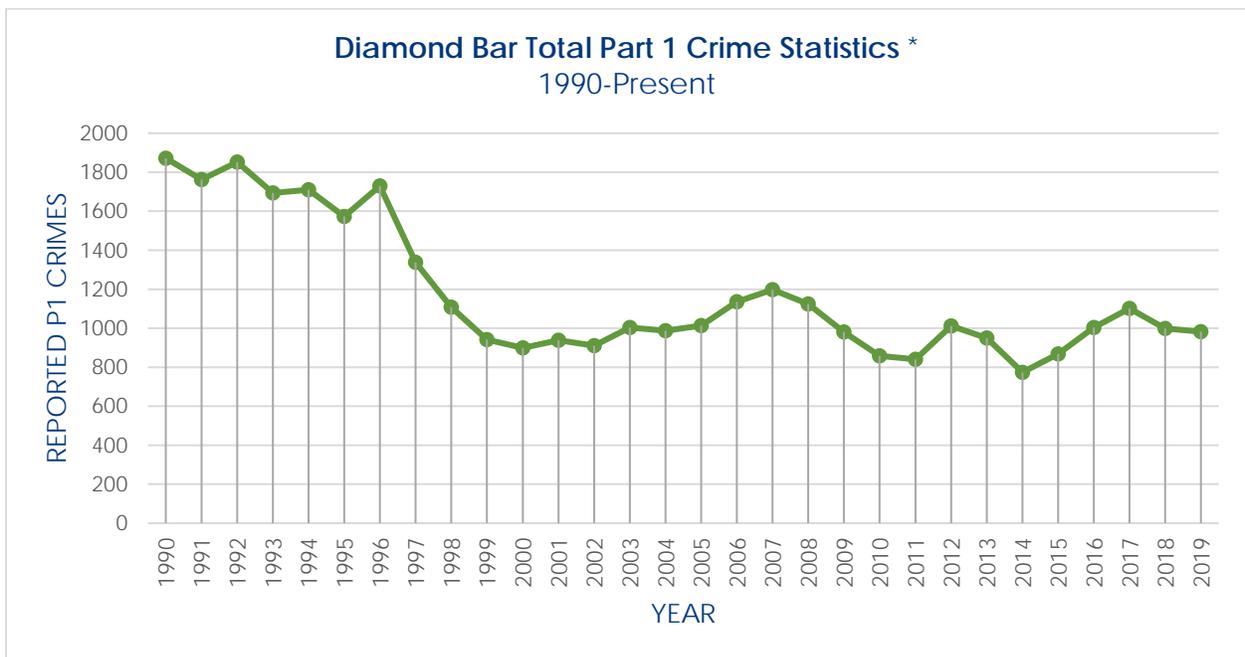
However, the City's historic averages outpace historical medians across all categories, indicating that the historical average is influenced by the higher-crime totals in the City's early years following incorporation. Thus, the historical median may provide a more balanced and accurate comparison.

In 2019, Total Part I Crime came in 2.5% under the historical median, Total Part I Violent Crime came in 33% under the historical median, and Total Part I Property Crime came in 3.1% under the historical median.

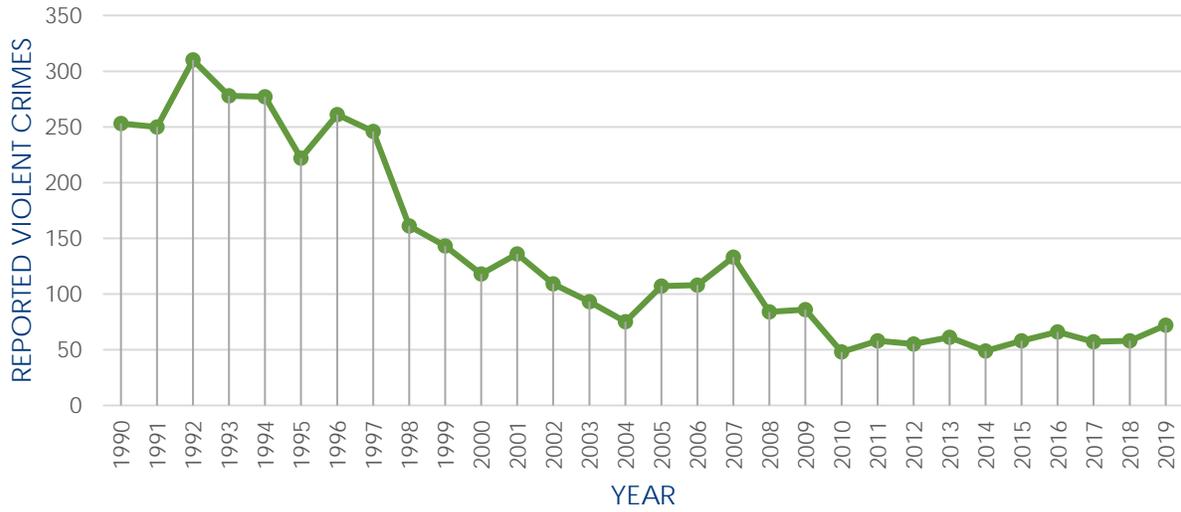
Part I Crime – Historical Comparison					
Category	2019	Hist. Avg.	% Difference	Hist. Median	% Difference
<b>Total Pt. 1 Crime</b>	<b>982</b>	<b>1171.93</b>	<b>-16.2%</b>	<b>1007.5</b>	<b>-2.5%</b>
Pt. 1 Rate/10,000	170.45	205.43	-17%	174.93	-2.6%
<b>Total Violent Crimes</b>	<b>72</b>	<b>134.4</b>	<b>-46.4%</b>	<b>107.5</b>	<b>-33%</b>
Violent Rate/10,000	12.5	23.57	-47%	18.34	-31.8%
<i>Homicide</i>	1	1.2	-16.7%	1	0%
<i>Rape</i>	4	5.33	-25%	5	-20%
<i>Robbery</i>	25	44.2	-43.4%	39	-35.9%
<i>Aggravated Assault</i>	42	83.67	-49.8%	58.5	-28.2%
<b>Total Property Crimes</b>	<b>910</b>	<b>1037.53</b>	<b>-12.3%</b>	<b>939.5</b>	<b>-3.1%</b>
Property Rate/10,000	157.95	181.86	-13.1%	164.1	-3.7%
<i>Burglary</i>	282	310.67	-9.2%	296.5	-4.9%
<i>Larceny</i>	574	560	2.5%	523	9.8%
<i>GTA</i>	52	161.87	-67.9%	125	-58.4%
<i>Arson</i>	2	5.77	-65.3%	4.5	-55.6%

The following charts plot the historic Part 1 Crime trends dating back to 1990 (the first full year of data available for Diamond Bar). While it is a popular belief that current crime rates are higher than those in the early years of cityhood, the data indicates the opposite. 2019 Total Part 1 Crime is 37% less than 1990-1999 averages, Total Violent Crime is 70% less than 1990-1999 averages, and Part 1 Property Crime is 31% less than 1990-1999 averages. The following charts demonstrate trends in each category throughout the City's history.

Early City History Comparison			
Category	1990-99 Average	2019	Difference
Total Pt. 1 Crime	1,558	982	-37%
Total Violent Crimes	240.1	72	-70%
Total Property Crimes	1,317.9	910	-31%



**Diamond Bar Total Part 1 Violent Crime Statistics \***  
1990-Present



**Diamond Bar Total Part 1 Property Crime Statistics \***  
1990-Present



## Five Year Comparison (2015-2019)

To provide a more recent sample that is less subject to the impacts of the early years of the City's history, a five-year snapshot comparison is also included in this analysis.

Part I Crime – 5-Year Historical Comparison					
Category	2019	5-Year Avg.	% Difference	5-Year Med.	% Difference
<b>Total Pt. 1 Crime</b>	<b>982</b>	<b>991</b>	<b>-0.9%</b>	<b>999</b>	<b>-1.7%</b>
<i>Pt. 1 Rate/10,000</i>	170.45	173.92	-2%	173.4	-1.7%
<b>Total Violent Crimes</b>	<b>72</b>	<b>62.2</b>	<b>15.8%</b>	<b>58</b>	<b>24.1%</b>
<i>Violent Rate/10,000</i>	12.5	10.86	15.1%	10.16	23%
<i>Homicide</i>	1	1.2	-16.7%	1	0%
<i>Rape</i>	4	4.8	-16.7%	4	0%
<i>Robbery</i>	25	26	-3.8%	25	0%
<i>Aggravated Assault</i>	42	30.2	39.1%	27	55.6%
<b>Total Property Crimes</b>	<b>910</b>	<b>928.8</b>	<b>-2%</b>	<b>938</b>	<b>-3%</b>
<i>Property Rate/10,000</i>	157.95	162.12	-2.6%	163.33	-3.3%
<i>Burglary</i>	282	333.6	-15.5%	360	-21.7%
<i>Larceny</i>	574	522.8	9.8%	521	10.2%
<i>GTA</i>	52	69.2	-24.9%	70	-25.7%
<i>Arson</i>	1	3.2	-68.8%	3	-66.7%

## Local Agency Comparison – Crime Rate Per 10,000 Population

Directly comparing the performance of one city versus another is difficult, often lacking nuance and context. Cities experience crime trends based on the features and characteristics unique to that community, and these can vary greatly even among neighbors.

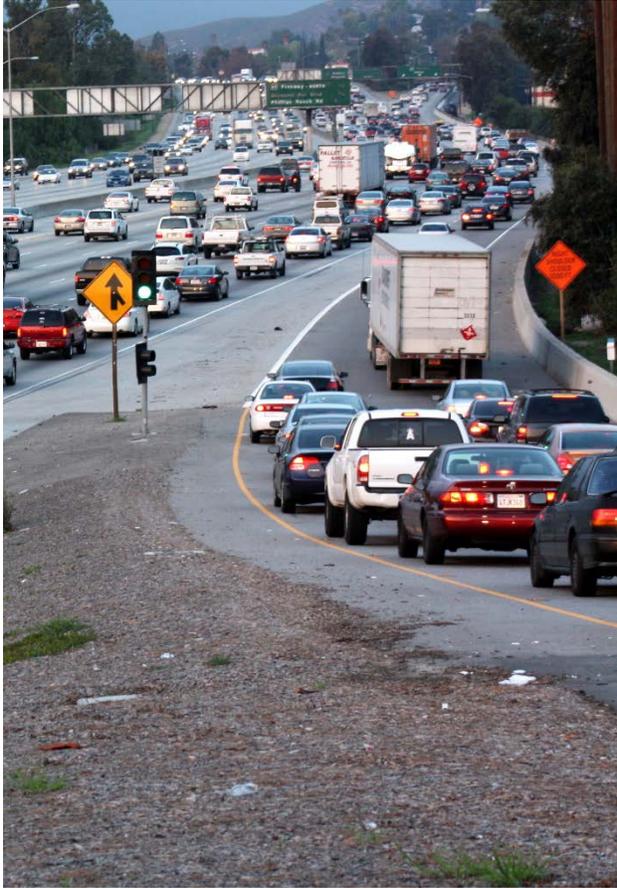
For example, some cities may experience lower volumes of property crime but higher violent crime rates and cities with major commercial/retail centers and/or tourist economies may experience a greater volume of property crime than those without.

While such comparisons are inherently imperfect, the most effective way to compare local agency performance is not via raw totals but on a per capita basis. To do so, one

can use a metric that calculates the number of crimes reported per 10,000 in population. A comparison of Diamond Bar to other East Division LASD contract cities is included below, sorted by Crime Rate Per 10,000 Population, high to low.

*Note: Unincorporated Rowland Heights is not a contract city but is included here as a reference due to its status as an immediate neighbor to Diamond Bar.*

East Patrol Division Local Agency Comparison – Crime Rate Per 10,000 Population				
City	2019	2018	Difference	% Change
Industry	54502.16	46323.64	8178.52	17.66%
South El Monte	287.79	358.20	-70.41	-19.66%
San Dimas	263.89	242.77	21.12	8.7%
Rowland Heights	205.15	196.78	8.37	4.25%
Rosemead	202.82	266.10	-63.28	-23.78%
<b>Diamond Bar</b>	<b>170.45</b>	<b>173.92</b>	<b>-3.47</b>	<b>-2%</b>
Duarte	163.97	212.57	-48.6	-22.86%
La Canada Flintridge	163.24	165.65	-2.41	-1.45%
La Puente	149.06	164.09	-15.03	-9.16%
La Habra Heights	148.32	120.86	27.46	22.72%
Walnut	138.87	166.06	-27.19	-16.37%
Bradbury	115.67	157.73	-42.06	-26.67%
Temple City	108.75	148.02	-39.27	-26.53%



## Traffic Statistics

Diamond Bar is located in Southern California, a region with a population of nearly 24 million, and is immediately adjacent to one of the most congested freeway interchanges in the nation, presenting serious and unique traffic enforcement challenges. Arterial streets face a high volume of cut-through traffic. School zones are impacted by a significant amount of out-of-district commuters during pick-up and drop-off periods. Large-scale residential development projects currently under construction in the Inland Empire will likely result in additional commuter traffic on the freeways in the coming years.

The City's efforts to improve and expand traffic management infrastructure (signal synchronization, traffic management system, Neighborhood Traffic

Management System, etc.) is the first line of defense against traffic congestion.

Ongoing enforcement efforts by the City's law enforcement team work to ensure that drivers travel safely, reducing collisions and travel delays.

In addition to routine, daily enforcement by the dedicated traffic enforcement car, patrol deputies on all shifts provide enforcement. Supplemental enforcement is provided by the Special Assignment Team on an as-needed basis, particularly in busy school zones. Deputies and City staff have also been working closely with school administrators to develop improvements to existing school circulation plans.

Captain Reyes and his team have implemented strategies to target unsafe driving, resulting in a 40% increase in traffic citations issued in 2019, during which total collisions dropped by 12.4%.

The following chart includes traffic collision and citation information for the past two annual reporting periods.

Traffic Statistics				
Category	2019	2018	Difference	% Change
Total Collisions	479	547	-68	-12.4%
<i>Injury</i>	129	114	15	13.2%
<i>Fatal</i>	1	1	0	0%
<i>DUI Collisions</i>	22	13	9	6.9%
Total Citations	3,228	2,305	923	40%
<i>Hazardous (Moving Violations)</i>	2,843	1,878	965	51.4%
<i>Non-Hazardous</i>	385	427	-42	-9.8%
Parking	5,914	5,376	538	10%

### Crime Prevention, Outreach and Advocacy

In addition to daily patrols, the City uses a diverse array of supplemental techniques to prevent and reduce crime and develop partnerships in the community. fexplorer

### Special Operations

In addition to the funding of regular law enforcement personnel, the annual municipal budget includes appropriations for as-needed special operations outside the scope of daily patrols. Multiple special operations were conducted in 2019, focusing on burglary suppression and DUI enforcement. Suppression operations included expanded patrol units, undercover personnel and vehicles, and targeted surveillance, with allocated resources fully dedicated for the specific task.

Supplemental burglary suppression efforts were conducted in 2019. An operation conducted in May and June of 2019 resulted in a 26.9% reduction in vehicle burglaries when compared to the previous period. In addition, 13 misdemeanor arrests were made as a result of the operation.

Supplemental undercover operations are funded with additional City Council budget appropriations outside annual personnel contract costs.

## Taking Back Our Communities Coalition



The City remains an active participant in the Taking Back Our Communities Coalition, with Council Members Low and Lyons serving as delegates. The Coalition was established in the wake of changes to criminal law in California as a result of AB 109 and Propositions 47 and 57. The Taking Back Our Communities Coalition aims to:

- Raise public awareness of why crime is increasing in California.
- Advocate for legislative changes to improve law enforcement's ability to respond to crime.
- Provide a consistent message surrounding the facts and impacts of AB 109, Proposition 47, and Proposition 57.

A summary of AB 109 and Propositions 47 and 57 is included below for reference.

In 2011, the legislature passed and Governor Brown signed Assembly Bill 109 (AB 109), known as the Public Safety Realignment bill, resulting in the transfer of responsibility of newly-convicted low-level offenders from state prisons to local county jails. County officials report that this transfer of responsibility has resulted in overcrowding of local jail facilities, forcing the implementation of alternatives to incarceration.

In 2014, California voters passed Proposition 47, known as the Criminal Sentences Misdemeanor Penalties. Initiative Statute. This measure required misdemeanor sentencing for many formerly felony crimes, including larceny and burglary, provided the value of the stolen goods was less than \$950, and the personal use of illegal drugs.

In 2016, California voters passed Proposition 57, known as the Public Safety and Rehabilitation Act. This measure expedites parole consideration for nonviolent offenders and provides incentive-based sentence-reduction opportunities to inmates based on good behavior and prison rehabilitative program participation and completion. This has reduced incarceration time for many property crime violations.

## Let's Talk Public Safety Program

Created by the City in partnership with the Los Angeles County Sheriff's Department and Los Angeles County Fire Department, the Let's Talk Public Safety (LTPS) program is aimed at engaging with the community and raising awareness about everything public-safety related, from emergency preparedness to crime prevention. LTPS is ongoing and includes many of the following program components.

## Neighborhood Watch

The Diamond Bar Neighborhood Watch program is a partnership between the City's Public Safety Team and the community. Led by Community Relations Deputy Aaron Scheller, Diamond Bar Neighborhood Watch groups actively participate in preventing criminal activity before it starts and assist law enforcement in developing solutions to local issues. Participants are called upon to reach out to their neighbors to organize groups united to prevent crime. Established groups become the additional "eyes and ears" necessary to keep their neighborhoods safe.

Neighborhood leaders, or "Block Captains", serve as the primary liaison between the neighborhood and law enforcement, distributing information and coordinating meetings. For security reasons, the identities and locations of Block Captains are not revealed to the public. Neighborhoods with active groups feature City-provided Neighborhood Watch signage.



Neighborhood Watch groups generally meet in the evenings or on weekends in a small group setting, usually hosted by the neighborhood Block Captain. The meetings feature an interactive presentation with the audio/visual capabilities of the City's portable Neighborhood Watch trailer. Topics of discussion include, but are not limited to crime prevention and burglary suppression, home safety and security, emergency preparedness, reporting suspicious activity.

Neighborhood Watch participation continues to grow, with more than 100 groups now participating. A Neighborhood Watch Startup Guide is available on the City's website.

## RING Security Camera Discount Program

The City formed a partnership with RING to increase security camera coverage of residential properties in Diamond Bar. The program provided residents with a \$50 discount on a variety of security cameras and doorbells. At the conclusion of the program, more than 170 discounts were redeemed by Diamond Bar residents.

## Coffee with a Cop

“Coffee with a Cop” meetings are held twice a month, with one meeting held in the morning and one in the evening to accommodate the schedules of residents. Each meeting offers informal, conversational dialogue with residents and deputies with crime prevention tips and Q&A opportunities. Coffee with a Cop events provide additional public safety engagement opportunities to the community.

## Safety Speak Blog

The Safety Speaks blog is a monthly message posted to the City website authored by Deputy Aaron Scheller. Using a friendly, conversational tone, Safety Speak provides readers with crime prevention information, with topics ranging from how to prevent package theft to hardening the home to discourage would-be burglars. The blog also features an “Ask a Deputy” feature, which provides a forum for residents to receive answers to specific questions not otherwise covered in a blog post.

### SEE YOUR HOME THROUGH THE EYES OF A BURGLAR



Filmsy entry points, hiding areas, and no visible signs of security devices? Burglars are taking note.



**When you observe your home from the street, you are likely looking at it from a curb appeal aspect. An opportunistic criminal, however, is appraising it from a burglary-friendly perspective. Reduce the chances of your home being labeled an “easy target” by identifying and correcting your home’s visibility and access “weak points.”**

**1, 2**  
**Doors and Windows.** Invest in solid-core wood or steel doors and deadbolt locks, and windows with three panes of glass, reinforced glazing or made of acrylic plastic. Also, always lock doors and windows before leaving the house; a great percentage of burglaries occur through an open or unlocked entry point.

**3, 4**  
**Landscaping.** Trim back or thin shrubbery that surrounds your home, particularly that which is planted near doors and windows. Trees, shrubs and large plants provide aesthetic value, shade and privacy to a home, but they also block the public’s view and create perfect hiding areas for burglars to gain entry without being detected.

**5, 6**  
**Lighting.** Install a combination of solar-powered and motion-sensing exterior lights to illuminate key areas around your home, such as walkways and front and back entrances. Automatic time-switches to turn your interior lights on and off are useful in giving your home a lived-in look when you are away.

**7, 8**  
**Security System.** Sign up for a monitored alarm system or purchase home security devices. There are several options for securing one’s home that include motion-activated video recording and audible alarms. If you use a company, be sure to request and put up yard signs and window stickers indicating that your home is protected by a security system.

**Contact Us**  
publicsafety@diamondbarca.gov  
909.839.7010 or 909.348.8334

This leaflet is part of a series of public safety-related materials co-created by City of Diamond Bar and L.A. County Sheriff’s Department and available on the City website for viewing, downloading, and sharing.  
[www.diamondbarca.gov/publicsafety](http://www.diamondbarca.gov/publicsafety) April 2018

## Public Safety Tip Sheets

The City website also features a library of branded LTPS public safety tip sheets, providing easy-to-understand information on a variety of topics that include:

- Beware of Print and Online Classifieds Scams
- Preventing Theft Of And From Vehicles
- Preventing Theft While Visiting the Gym
- See Your Home From The Eyes Of A Burglar
- Six Steps For a Safer Summer Vacation
- Small Business Safety and Security

## School Safety Enhancements

Diamond Bar deputies remain engaged with local schools in both districts, providing on-campus presence, active incident training to administrators, teachers, and students, and traffic enforcement.

#### Clergy Outreach

Sheriff's deputies have expanded engagement efforts to local faith-based communities by scheduling meetings with faith leaders and congregations throughout Diamond Bar.

#### Success Through Awareness & Resistance (STAR) Program

The City-funded STAR program provides drug, gang, and violence prevention education to fourth through sixth grade students in Diamond Bar schools. Lessons cover proven techniques to avoid drug use and gang membership and overcome peer pressure, as well as information on internet safety, bullying prevention, and other important topics. In 2019, instructors provided more than 400 lessons to Diamond Bar students.

#### Report for Reward

The Report for Reward program continues, encouraging residents to come forward with information that leads to the arrest of burglary and larceny suspects. Under the program, residents are eligible for a reward of up to \$500 for information that leads to the arrest of burglary suspects. Since implementation in 2014, fifteen individuals have received a reward for their assistance in identifying and reporting burglary suspects in Diamond Bar.