

PROTECT YOUR HOLIDAY PACKAGE DELIVERIES



Buying holiday gifts online? You may not be the only one looking forward to the delivery of your packages.

With exclusive deals and free delivery, online shopping has become an increasingly popular way of crossing off items on holiday shopping lists. Once delivered to doorsteps or front porches, however, these items become tempting targets for thieves. Prevent the theft of your holiday package deliveries by taking some simple measures.



Alternatives to Home Delivery

Choose in-store pickup instead of delivery. When ordering from a retailer with a physical location, consider having your package prepared for pickup in the store. Most stores offer a dedicated order pickup desk that reduces waiting time.

Have your deliveries sent to a neighbor's or friend's house. If you know someone who is retired or works from home, ask if you can have your packages delivered to their address.

Look into alternative pickup sites. FedEx has "hold at locations," UPS has "access points," and Amazon has "lockers" and "keys." These sites include mailing facilities and retail stores with extended hours, and even the trunk of your vehicle. Services may be subject to space availability, package size and weight limits, membership, or storage fees.

Keep a cyber eye on your front door. Security cameras that are WiFi-enabled and allow for two-way communication and motion detection recording such as those by Ring and Nest are a good way to have round-the-clock live streaming video of your property, and be able to communicate with individuals who walk up to your doorstep. You can also connect your cell phone so that you are notified when the camera detects motion.



Sign up for delivery SMS notifications. All shipping companies and most retailers offer free notifications by email or text message of package deliveries. Knowing in advance the day and approximate time of delivery means you can ask a neighbor or friend to pick up and hold your items until you can get them after work.



Contact Us



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This leaflet is part of a series of public safety-related materials co-created by City of Diamond Bar and L.A. County Sheriff's Department and available on the City website for viewing, downloading and sharing.

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October 2018